Fix Bluetooth Keyboard and Mouse connections

If your Bluetooth device such as a keyboard or mouse loses its connection, please try these steps to re-connect.

Step-by-step guide

1. Check the battery level
   a. Pull down Bluetooth menu
   b. Go to device name
   c. Check battery level to see percentage remaining
2. Change batteries
3. Cycle Bluetooth off & on
   a. Pull down Bluetooth menu
   b. Select Turn Bluetooth Off
   c. Wait a minute
   d. Select Turn Bluetooth On
4. Turn device off & on
5. Delete the device profile and re-add
   a. Open System Preferences
   b. Open Bluetooth
   c. Select Bluetooth device and click the X. Confirm the removal of the Bluetooth device.
   d. Re-add the device
6. Check signal strength
   a. Open System Preferences
   b. Hold down Option key to show indicator
7. Check for general interference

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