Copier Power Cycle

There will be times when a power-cycle may resolve an issue with an error code. A power-cycle is a more complete shut down of the device than the typical turn off and back on. Please follow the steps below to power-cycle your device.

1. Turn off the panel with the power switch top of the machine.
2. Turn off the machine with the switch on the inside of the copier.
3. Turn the machine back on with the switch inside the copier.
4. If after the power cycle still shows an error code, call for service.