Mac OS

Frequently Asked Questions (FAQ)

How do I find system information on my Mac?

- In the upper left corner of the screen, click on the Apple menu and choose About this Mac
- A screen will appear with the OS X logo which contains information about your system such as software version, processor information, etc.

How do I install OS updates on my Mac?

Please refer to the article, Update Mac OS, for more information on installing updates.

How can I connect to the Furman wireless system from my Mac?

Information about connecting to the campus wireless can be found in the Connecting to Wireless for Mac OS article.

How can I find the network hardware address (MAC) address for my Mac?

Each network adapter is assigned an address called a media access control (MAC) address. This can sometimes be confusing during troubleshooting when ITS asks for your MAC address on your Mac but some vendors refer to the MAC address as the network hardware address. Information about finding your MAC address is found in the Find Mac Address on a Mac article.