Basic Remediation Steps - Windows

Update Windows OS

Windows 7
- Click on the Windows icon in lower left corner of screen
- Type Windows Update in the Search box and press Enter
- Install any Critical or Important updates
- Check again for updates

Windows 8 & Windows 10
- Press the Windows key + X key. Click Control Panel.
- Select System and Security.
- Click Check for Updates.
- Install any Critical or Important updates
- Check again for updates

Install Furman’s antivirus
- Check to make sure another antivirus is not already installed
- Run installer package
- Reboot computer

Install Bradford
- Run installer package from here
- Reboot computer

Scan your computer
- Open a browser
- Click continue at the remediation screen
- Click the link for Furman Student Policy
- Click the Rescan button

If successfully scanned
- Reboot your PC
- Test internet